

LICENSING

One site license. One machine. Every screen.

Annual site license — one production facility, unlimited workstations, unlimited users. No per-seat fees, no cloud subscription, no implementation consultants.

This matches how you run your floor now — it just makes everything more available, more trackable, and more defensible. It should have been in the market 20 years ago.

One simple site license.

FloorPulse is licensed per production facility. One annual site license covers unlimited workstations, unlimited users, the modules you choose, all updates, and direct support — no per-seat fees, no cloud subscription, no implementation consultants.

Modules. **FPN Insight** is the entry license: production visibility using the tray tags and placards you already print. **FloorPulse Core** includes Insight and adds the Mailing and Component stations that print tags and placards on demand.

Reporting, Manifest and Routing are add-on modules. See [what each one does](#).

Interested? Email contact@floorpulse.net or [request a demo](#) — we'll show it running on your own data and talk pricing once you know it fits.

90-day money-back guarantee. If FloorPulse isn't right for your operation, tell us within 90 days of receiving your license key and we'll refund the first year's license fee in full, no questions asked. The license ends with the refund. Professional services already delivered (installation help, device configuration, project work) and

hardware purchases are not refundable. Not sure yet? [Start with a demo](#) and see it run on your data before you commit.

Every license includes

✓ The platform

Supervisor dashboard, QC Inspector, configuration, diagnostics, built-in verified backups, the Floor Pulse report, and the manual and training — on every license, whichever modules you choose.

✓ All software updates

New features and improvements throughout your license term. We email you when a release is out; you install it when it suits you — FloorPulse never updates itself and makes no outbound connections.

✓ Your data stays yours

Read-only access to every database table. Build your own reports, feed your own systems, query anything. Other vendors in this space lock down your production data. We don't.

✓ Afternoon setup

No six-month implementation. No consultants. Server configured, printers connected, first job imported — same day.

✓ Unlimited workstations

Every browser on your network is a workstation (load tested for 64). Add devices by opening a browser — no licenses to count.

✓ Direct support

Real answers from people who know the product and the industry — not a ticket queue, not a chatbot. US-based support, 7 AM – 7 PM CST, same-day response for production issues. The support agreement includes 8 hours of support each month; unused hours don't carry over.

✓ On-premises deployment

Runs on one Windows machine on your network. Wireless access lets tablets and phones connect over your Wi-Fi. No cloud dependency, no internet requirement, no data leaving your building.

Need more than standard support? The license covers the software and the relationship. If your operation needs extended on-site assistance, custom integrations, or workflow consulting, we'll scope that as a separate professional services engagement — tailored to what you actually need, not bundled into a tier you're paying for whether you use it or not.

Does not include production floor hardware (printers, scanners) or network infrastructure. No dedicated server required — FloorPulse installs as a native Windows Service on a single Windows machine: a Core i5 or i7, 16 GB of memory, a 256 GB SSD for the OS and a 2–4 TB data drive. The [floor equipment guide](#) covers the server, workstations, scanners and printers.